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PA DEPT OF BANKING

COMMONWEALTH OF PENNSYLVANIA DEPARTMENT OF BANKING

COMMONWEALTH OF PENNSYLVANIA DEPARTMENT OF BANKING, BUREAU OF COMPLIANCE, INVESTIGATION AND LICENSING

Docket No. 11 OCLA (ENF-CO)

CUSTOM MORTGAGE CORP. d/b/a CUSTOM RESIDENTIAL MORTGAGE CORPORATION

CONSENT AGREEMENT AND ORDER

The Commonwealth of Pennsylvania, through the Department of Banking's (the "Department") Bureau of Compliance, Investigation and Licensing (the "Bureau"), based on information obtained through its investigation, believes that Custom Mortgage Corp. d/b/a Custom Residential Mortgage Corporation, ("Custom"), operated in violation of the Mortgage Licensing Act, 7 Pa. C.S. § 6101 et seq. It is Custom's position that at all times it operated with the belief that it was in compliance with the Mortgage Licensing Act, and all other relevant statutes and regulations. Custom enters into this agreement and order to resolve this matter without litigation, but without admitting guilt or wrongdoing. Accordingly, the parties, intending to be legally bound, hereby agree to the terms of this Consent Agreement and Order (the "Order").

BACKGROUND

 The Department is the Commonwealth of Pennsylvania's administrative agency authorized and empowered to administer and enforce the Mortgage Licensing Act.

- 2. The Bureau is primarily responsible for administering and enforcing the Mortgage Licensing Act for the Department.
- Custom is licensed as a Mortgage Broker under the Mortgage Licensing Act with license number 30112 and a Nationwide Mortgage Licensing System (NMLS) identification number of 119487.
- 4. Custom maintains its principal place of business at 1001 South Kenwood Avenue, Baltimore, Maryland 21224-4722.
- 5. Custom cooperated fully with the investigation and provided all the necessary information requested in a timely fashion to the Department.

Unlicensed Mortgage Originators

- 6. The Mortgage Licensing Act provides, in relevant part, that "... on and after the effective date of this section [November 5, 2008], no person shall engage in the mortgage loan business in this Commonwealth without being licensed as a ... mortgage originator as provided under this chapter. A mortgage originator may not engage in the mortgage loan business unless the mortgage originator is employed and supervised by a licensed mortgage broker, mortgage lender or mortgage loan correspondent. ... 7 Pa. C.S. § 6111(a).
- Beginning on March 10, 2011 the Bureau conducted an investigation leading it to conclude that Custom had originated mortgages through an employee unlicensed to perform such services.
- 8. The Bureau believes that Custom originated four loans through an unlicensed loan originator for the period beginning November 5, 2008 through April 8, 2010 based on a loan log obtained from Custom pursuant to the Bureau's investigation.

- 9. It is the conclusion of the Bureau that the mortgage loan applications originated by Custom subsequent to November 5, 2008 through the unlicensed individual are in violation of the Mortgage Licensing Act.
- 10. Custom is required to directly supervise, control and maintain responsibility for the acts and omissions of the mortgage originators it employs. 7 Pa. C.S. § 6131(f)(1).
- 11. It is the conclusion of the Bureau that Custom failed to employ only licensed mortgage loan originators, and failed to directly supervise, control and maintain responsibility for the acts and omission of the mortgage originators it employed as required by the Mortgage Licensing Act.
- 12. Custom stated that at all times it believed it was properly originating and processing mortgage loans.
- 13. Custom has informed the Department that it has instituted internal control measures which will ensure that all mortgage originators are properly licensed and will also prohibit unlicensed individuals from engaging in the mortgage business in Pennsylvania.
- 14. Custom as of March 10, 2011 is in full compliance with section 7 Pa. C.S. § 6111(a) of the Mortgage Licensing Act.

Authority of the Department

- 15. Section 6138(a)(4) of the Mortgage Licensing Act grants the Department broad authority to issue orders for the proper conduct of the mortgage licensing business and the enforcement of the Mortgage Licensing Act. 7 Pa. C.S. § 6138(a)(4).
- 16. Section 6139 of the Mortgage Licensing Act provides that the Department may suspend, revoke or refuse to renew a license issued under the Mortgage Licensing Act if an owner has "failed to comply with or violated any provision of this chapter. . . " and if "a

mortgage broker, mortgage lender or mortgage loan correspondent, conducted the mortgage loan business through an unlicensed mortgage originator." 7 Pa. C.S. § 6139(a)(2) and (a)(14).

17. Section 6140(b) of the Mortgage Licensing Act provides, in relevant part, that "[a] person licensed under this chapter or director, officer, owner, partner, employee or agent of a licensee who violates a provision of this chapter or who commits any action which would subject the licensee to suspension, revocation or nonrenewal under section 6139 may be fined by the department up to \$10,000 for each offense." 7 Pa. C.S. § 6140(b).

ALLEGED VIOLATIONS

- 18. The Bureau believes Custom violated the Mortgage Licensing Act when it continued to conduct the mortgage loan business through unlicensed mortgage originators after November 5, 2008, and when it failed to properly control and supervise its employees in accordance with the requirements of the Mortgage Licensing Act. 7 Pa. C.S. § 6111(a); 7 Pa. C.S. § 6131(f)(1).
 - 19. Custom denies any wrongdoing.

RELIEF

- 20. Fine. Custom, to avoid litigation and without admitting wrongdoing, agrees to pay a fine of \$1000.00 which shall be due and payable to the Department within 30 days of the effective date of this order as defined in paragraph 27. The fine payment shall be remitted by a certified check or money order made payable to the Pennsylvania Department of Banking and sent to the attention of Licensing Division, Bureau of Compliance, Investigation and Licensing, 17 N. Second Street, Suite 1300, Harrisburg, PA 17101.
- 21. <u>Corrective Measures.</u> Upon the effective date of this Order, Custom shall cease and desist from conducting the mortgage loan business through unlicensed mortgage originators

and from failing to properly control and supervise its employees in accordance with the requirements of the Mortgage Licensing Act.

FURTHER PROVISIONS

- 22. Consent. Custom hereby knowingly, willingly, voluntarily and irrevocably consents to the entry of this Order issued pursuant to the Bureau's order authority under the Mortgage Licensing Act and agrees that it understands all of the terms and conditions contained herein. Custom, by voluntarily entering into this Order, waives any right to a hearing or appeal concerning the terms, conditions and/or penalties set forth in this Order.
- 23. <u>Publication</u>. The Department will publish this Order pursuant to its authority in Section 302.A.(5) of the Department of Banking Code. 71 P.S.§ 733-302.A.(5)
- 24. Entire Agreement. This Order contains the whole agreement between the parties.

 There are no other terms, obligations, covenants, representations, statements, conditions, or otherwise, of any kind whatsoever concerning this Order. This Order may be amended in writing by mutual agreement by the Bureau and Custom.
- 25. <u>Binding Nature</u>. The Department, Custom and all officers, owners, directors, employees, heirs and assigns of Custom intend to be and are legally bound by the terms of this Order.
- Counsel. This Order is entered into by parties upon full opportunity for legal advice from legal counsel.
- 27. <u>Effectiveness.</u> Custom hereby stipulates and agrees that the Order shall become effective on the date the Bureau executes the Order.

28. Other Enforcement Action.

- a. The Department reserves all of its rights, duties, and authority to enforce all statutes, rules and regulations under its jurisdiction against Custom, in the future regarding all matters not resolved by this Order.
- b. Custom acknowledges and agrees that this Order is only binding upon the Department and not any other local, state or federal agency, department or office regarding matters within this Order.
- 29. <u>Authorization</u>. The parties below are authorized to execute this Order and legally bind their respective parties.
- 30. Counterparts. This order may be executed in separate counterparts and by facsimile or electronic mail in portable document format "pdf."
- 31. <u>Titles</u>. The titles used to identify the paragraphs of this document are for the convenience of reference only and do not control the interpretation of this document.

WHEREFORE, in consideration of the foregoing, including the recital paragraphs, the Department and Custom intending to be legally bound, do hereby execute this Consent Agreement and Order.

FOR THE COMMONWEALTH OF PENNSYLVANIA DEPARTMENT OF BANKING, BUREAU OF COMPLIANCE, INVESTIGATION AND LICENSING

Robert E. Knaub, Enforcement Administrator
Bureau of Compliance, Investigation and Licensing
Department of Banking
Date: 3/23/11

FOR CUSTOM MORTGAGE CORP., $\ensuremath{\mathrm{d}}\xspace/\ensuremath{\mathrm{b}}\xspace/\ensuremath{\mathrm{d}}\xspace$ CUSTOM RESIDENTIAL MORTGAGE CORPORATION

(פטעעט aignature)

(Print Officer Name)

President

Date: 3/ 28/1